

PowerRIP 2000 Macintosh Error Messages

“Fix Transfer”

- Problem with halftone directory for non-primary color components. Something is wrong with the transfer curve. This error usually indicates that a Photoshop EPS has a problem.

“Set Screen” “Set Halftone”

- Something wrong with the halftone screen in the file.
- Problem with the transfer curve.

“Restore”

- Memory management error

“Error Limitcheck; offending command: String”

- Memory problem
- Problem with global or virtual memory allocation
- Exceeds maximum allowable string length (string is allocated in local or global virtual memory according to the current virtual memory allocation.)

“Begin”

- File is too large
- To many objects
- Putting corrupt information into PostScript dictionary.

“Stack Underflow”

- Copied an image instead of importing.
- Trying to remove from empty stack.

“Stack Overflow”

- The PostScript is too large or too many objects.

“Get Stack”

- EPS image problem usually in Photoshop
- Copied an image instead of importing.

“Could not start the application because End of File Reached”

- Printer Q is corrupt. Trash all Printer queues and create a new printer queue folder.

“Offending Command Interrupt”

- When you cancel job or cancel printer
- Not enough contiguous hard drive space

“Could not complete your request because of program error”

- PowerRIP 2000 setup was not done correctly
- Possible Extension Conflict

“Could not complete your request because of problem with printer”

- There is a problem with the printer i.e, out of paper, out of ink, defective cable. Check to make sure all cables are securely seated.

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- Printer in cleanup cycle. Wait until finished then Retry.
- Turn Background Mode Off - not enough RAM
- Printer not turned on or in Pause
- Corrupt printer queue. Make a new printer queue.

“Could not complete your request because serial port in use”

- You have not selected the correct printer port (Remote Only or Modem) in your AppleTalk control panel.

“Could not complete your request because a file is not where it was expected”

- Reinstall the software - could not find the resources it needed

“Printer not available”

- Printer not turned on or in Pause
- Problem with the cable. Check to make sure all cables are securely seated.

“Undefined Offending Command MMXPER3”

- Using General or Generic B & W instead of the PowerRIP 2000 PPD

“Print Job “Untitled” could not be completed because of problem communicating with the printer”

- Problem with Serial Cable

“Find Font”

- There is a font problem. Make sure you have both a printer and a screen font in your System folder.
- Reinstall the font that is giving you problems. It may be corrupt.

“Invalid Font”

- You have a corrupt font. Reinstall font in question.

“Print Job”file name” could not be completed because of problem communicating with the printer”

- Check to make sure port configuration is correct

“Failed to allocate Band Marker”

- Hard drive space has been reserved for something else.
- Re-install system software

“Invalid Access: DEF”

- Corrupt EPS file
- Tried to add something to directory that is already full
- Reboot the system

PageMaker:

- Not holding down “Option” in PageMaker 5.0 through 6.0
- Using the Option key in PageMaker 6.5
- Can not find font

Illustrator:

- Trying to substitute images with copy and paste

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“Setpageparams”

- Look for crops or bleeds exceeding page size

“No String Val”

- Usually Bad font
- Could be a problem with a hard drive or problem with available disk space
- Problem with graphic (TIFF or EPS)
- Not enough hard drive space

“Flex Proc”

- Bad font on hard drive

“Bad F-Line Instruction”

- File exceed the output device maximum page size
- Had trouble getting a printer query
- Driver is corrupt

“Primary Scratch Pad is Full”

- This is generally a Photoshop error. Not enough disk space.

“Typecheck Offending Command: setglobal”

- This is a PostScript error. The Virtual Allocation Mode controls the Virtual Memory region. It should be set to true which indicates global. If it is set to false it denotes local and the above error will occur. Restart the Macintosh and or turn off Virtual Memory.

“Undefined Offending Command: no acce”

- This is a PostScript error. Restart the Macintosh.

“Restore”

- Virtual Memory error - display list too big

“Offending Command Get”

- Usually happens in Photoshop - re-install Photoshop
- Array out of range
- Corrupt EPS

“Readstring”

- End of line translation error
- Communication channel error

“Unimplemented Trap”

- Bad font or not a PostScript or TrueType font
- Problem with 68K program

“Rangecheck Offending Command: image”

“Typecheck; OffendingCommand: setcmykcolor”

- Something is wrong with the color space information. A sample image is painted on the current page

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which is usually rectangular in shape and contains the height and width information for that image. This is called the color space parameters. This error indicates that there is something wrong with the color space parameters. This error usually occurs if you are trying to print a scanned image. If so, try replacing and or resizing the graphic in the application.

“Interrupt: offending command:interrupt”

“Flushing: rest of job (to end of file) will be ignored”

- Not enough disk space on your system hard drive. Display list is built on this hard drive.
- Copied and pasted image instead of importing

“Limitcheck: offending command : fill, stroke, clip” etc.

- Possible problem with clipping path. Increase flatness or decrease resolution

“Invalid font:width show”

- Something wrong with font widths. Probably horizontally scaled text.

“Rangecheck Offending Command: setrgbcolor”

- Something is wrong with the color space information. A sample image is painted on the current page which is usually rectangular in shape and contains the height and width information for that image. This is called the color space parameters. Setrgbcolor selects both color space and color value in one step. It sets the color space to Device RGB then sets the current color parameters in the graphics state to a color described by the parameters red, green, and blue each which must be a number in the range of 0 to 1. This establishes the color subsequently used to paint shapes such as lines, area, characters etc., on the current page. This error indicates that there is something wrong with the color space parameters. This error usually occurs if you are trying to print a scanned image. If so, try replacing and or resizing the graphic in the application. This error could also indicate a corrupt image. If so, the image needs to be replaced.

“Limitcheck; VMirror “The document is OK but cannot be printed. Please use the Chooser to select a printer.”

- Usually occurs with complex files containing one or more long paths, blends, masks, patterns, etc.
- File too complex to be printed in memory currently available to the printer. Add more RAM, print at a lower resolution or split long complicated paths.

“Copy”

- Usually bad EPS file.

“Typecheck Offending Command: setcolor”

- Setcolor sets the current color parameters - depends on the current color space. If you get the set-color error you are trying to use a color outside the valid color range.

“Setpagedevice”

- Using the wrong PPD
- Device dependent values are incorrect

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"Typecheck offending command setpacking"

- The PostScript command setpacking determines the type of executable arrays (array packing mode) created by the PostScript language scanner.
- Memory full error
- Illustrator 7.0 EPS files cause the error. Save the EPS as an Illustrator 6.0 file.

"Code fragment could not be prepared"

- Corrupt system software. Reinstall system software.
- Chooser corrupt. Reinstall system software

"No Print Job"

- You have run out of RAM and/or disk space

"Desk Accessory Chooser cannot be opened due to error of type -605"

- Partition size specified in "Size" resource is not big enough.
Possible bug in application program
Directory corrupt
Init (control panel or extension) conflict
System software is corrupt
Minor corruption on hard disk

"Could not complete your request because of problem with printer"

- Turn Background Mode Off - not enough RAM
- Printer in cleanup cycle.
- Printer not turned on or in Pause
- Problem with the cable. Check to make sure all cables are securely seated.
- Printer out of paper
- Corrupt printer queue. Make a new printer queue.
- Defective cable

"The application has unexpectedly quit because of an error type 25"

- Low memory i.e., memory space is low

"Code fragment could not be prepared"

- Corrupt system software. Reinstall system software

"Rectfill" (rectangle fill)

- Something is wrong with image width and height

"Div" (division error)

- Illustrator 7.0 EPS files can cause this error. Save the EPS as an Illustrator 6.0 file.

"Type 1 Error"

- Application not compatible
- Possible corruption
- Make sure ATM, etc compatible
- Not enough RAM

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“Document unknown unexpectedly quit due to an error Type 2”

- Not enough RAM
- Not enough Disk space

"Type 2"

- Memory error.
- Bit depth setting problem. Change monitor from millions of colors to thousands of colors.
- ColorSync v 2.1.2 causes error. Use later version of ColorSync.

“Type 3”

- Not enough memory
- Not enough free space on the hard drive

"Type 4"

- Usually an Illustrator error. Increase the flatness command. If it is set at zero increase it to 5.

"Type 10"

- Cannot maintain a stable network connection

“Type 11”

- Access floating point processor
 - Address & Bus error
 - Illegal instruction
 - unmapped memory
 - ZAP PRAM (Option/Command PR) hold down- zaps 2 times
 - Software causes
 - Extension conflicts, Memory control panel settings
 - Hardware causes
 - SCSI conflicts, memory (RAM) modules, monitor connection, video card, NuBus cards, cache card, third-party RAM, cache RAM, Cache SIMM
 - Update SCSI drivers
 - Use Disk First Aid to check the hard drives directory tree
- ***Type 11 system error is a miscellaneous hardware exception error that generally indicates a hardware conflict, but system software and extension conflicts can be the cause.
- ***Cache cards installed in some Power Macintosh computers may cause a Type 11 system error
- ***More Type 11 errors may occur on a Power Macintosh computer because of problems with the software based 68K emulator. The emulator allows the RISC processor to run older Macintosh software. If the emulator gets corrupted while loading into RAM, then some of the failures caused by this are reported as Type 11 or Hardware Exception errors. The emulator can get corrupted by incompatible software or faulty hardware.

“Type 12”

- In System 8.5.x debug code has been left in the system software which causes this error. Use the Ignore Init to resolve the problem.
- Corrupt application will shut down with a type 12 error. You have to reinstall the application. The application has unexpectedly quit because of an error Type 25

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- Low memory i.e., memory space is low
- Memory full error

“Type 25”

- Memory full error

“Error -33”

- File directory is full

“Error -34”

- All allocation blocks on the volume are full

“Error -35”

- Specified volume does not exist

“Error -36”

- I/O error
- Possible bad disk or problem with hard drive

“Error -37”

- Bad file name or volume name

“Error -38”

- File not open

“Error -39”

- This is an “end of file error”. The most likely cause of the error is a corrupt data file. See “end of file” error for resolution.

“Error -41”

- Memory full

“Error -42”

- Too many files open

“Error -43”

- File not found

“Error -45”

- File is locked

“Error -46”

- Volume is locked by a software flag

“Error -47”

- File is busy; one or more files are open

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“Error -48”

- File with specified name and version number already exists
- Stuffit SpaceSaver 4.0 is too old and will cause error -192.

“Error -56”

- No such device

“Error -57”

- Not a Macintosh disk; volume lacks Macintosh format directory

“Error -59”

- Problem during rename

“Error -60”

- Bad master directory block; must reinitialize volume

“Error -61”

- Read/write permission or open permission doesn't allow writing

“Error -64”

- Drive isn't connected

“Error 70” Bad file Format

- This error occurs when you try to save a document. It means the document has incurred damage. File damage occurs when a document is improperly written to disk and a crash while saving the file is common.

“Error -120”

- Extension conflict

“Error -108” Out of Memory

- This error can occur when attempting to open QuarkXPress document. This is a system error that is generated if QuarkXPress or the system runs out of memory while attempting to open a document.

“Error -192”

- (resnotfound) Resource Management Error resource fork not found - This is a System software error
- Stuffit SpaceSaver 4.0 is too old and will cause error -192.

“Error -193”

- Resource file not found. This is a Resource Manager error. “Desk Accessory Chooser cannot be opened due to error of type -605”
- Partition size specified in “Size” resource is not big enough
Possible bug in application program extension) conflict. System software is corrupt. Minor corruption on hard disk

“Error: 1010” (Line 1010 Trap Error)

- This is a Macintosh system error. There are many routines in the Macintosh ROM that can be called

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by placing instructions in a program that isn't in the 68000's vocabulary. When the 68000 encounters such an instruction, it looks it up in the instruction table. This table gives the location of routines paired with each instruction. If it finds an entry in the table for the instruction, it branches to the routine. If there's no entry for the instruction, you see this error. Do a Norton and see if it will define the problem. If it doesn't the Chooser may be corrupt. Reinstall the system software.

“Error -1096”

- This is a System error which means “request to contact router failed: retry count exceeded” You have not made the correct choice in AppleTalk Control Panel”. Choose Remote Only
- Norton Utilities 4.0 is installed on the system. Remove the Crash Guard extension, File Saver Assistant, and File Saver Extension. Restart your Macintosh.

“Error -5839”

- There is a font problem.

“Error -7092”

- PostScript file was dragged to the desktop printer.

“Error -8170”

- Norton Utilities 4.0 is installed on the system. Remove the Crash Guard extension, File Saver Assistant, and File Saver Extension. Restart your Macintosh.

“Error -8319”

- Can't download fonts. You have a font problem.

“Error -8971”

- If you install a new driver and forgot to go to the chooser to select the driver and PPD this error will occur.

“Error -8172”

- Driver is corrupt.

“Error -8993 or -4096”

- You are trying to print a complex document on a system with very low memory, or a slow or a very active network.
- LaserWriter 8.4.2 causes this error. Use later LaserWriter driver.